San Bernardino County Community Assistance Network (CAN) – Children, Families and Futures

HIGH DESERT PARTNERSHIP FOR KIDS

MISSION/PURPOSE

The High Desert Partnership for Kids is a child-focused consortium, committed to sharing collective knowledge and resources to promote the well being of children in the High Desert.

MEETING MINUTES September 8, 2003

In Attendance:

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Rita Rutledge, High Desert Center (760) 243-7151 Annie L. Munn, Burning Bush Baptist Church (760) 241-6221 Adriana Avila, SMMC (760) 242-2311 X8224 Carolyn Walton (760) 242-2021 Kevin Mahany, SMMC (760) 242-2311 X8378 Kim Chaplauske, Hesperia High School (760) 244-9898 X240 Ed Moreno, IEHP (909) 890-2760 Chico Garza, SB County Schools (760) 948-8107 Victoria Stephan, Volunteer of America (909) 888-4577 Mary Jaquish, Children's Network – Chair (909) 387-9074

1. Welcome and Introductions

Mary welcomes everyone and self-introductions were made. Mary thanked the guest speakers for the meeting today.

2. Additions/Deletions to Agenda

Kent Paxton and Don Larkin were not able to make the meeting today. They will be on the agenda to come and speak in October.

3. Approval of July Minutes

No corrections or additions were noted.

4. Guest Speaker: Kelly Hoffman and Marilena Campfield of Child and Adolescent Health, Department of Public Health – CHDP Gateway

Marci Aguirre came in the place of Kelly Hoffman and joining her today at the end for technical questions was Marilena Campfield. Marilena Campfield is the regional provider liaison. The county is split in different regions. Questions or complaints about doctors need to go to Marilena. Martha Huff a new nurse in training was present observing.

This morning Marci spoke about the new program CHDP Gateway and some of the highlights were:

- •Today will be a brief presentation. There will be a full presentation at the Children's Network Conference on September 18th in the afternoon. Please stop by the workshop.
- •The group was asked what CHDP meant? No one knew.
- •CHDP is in the past when generally healthy children in the past did not have health insurance could go to a doctor and get preventive exams. Only deals with prevention and not treatment.

- •Some basics children are seen for is vision, dental, physicals, well-baby check-ups and generally to make sure everything is going the way it should be along the process.
- •For example, weight is easy to follow. There is an ability to fix it. Early identification is better.
- •Lots of children in this state are uninsured.
- •CHDP is a statewide program focuses on screening and prevention.
- •CHDP has been around since the 70's.
- •Approximately two years ago when there was a budget crisis, and items started going on the chopping block.
- •Everyone rallied to make sure there were no cuts.
- •Not only did the program get restored, a new element called the CHDP gateway was added.
- •The CHDP program was kept, but improved. Children had been seen for preventive exams and returning the next year for more preventive exams.
- •The children still did not have insurance. The goal was to have full coverage, so when these children are sick or have accidents that happen will have coverage.
- •Marci referred everyone to some handouts. She referred everyone to the power point handout that will be gone over in more detail at the Children's Network Conference. She also referred them to a handout the families are given.
- •The following is a scenario how it works: In the past when a child went into a doctors' office, the child got their preventive exam and left. Now when they go into the office, the doctor is going to check into the Meds. System so see if they have anything first. If they have Medi-Cal, Healthy Families or any of those programs, then they will be referred to their assigned doctor. If there is nothing in the Meds. System and the child have no insurance, no record of insurance anywhere including emergency Medi-Cal. Then the child will qualify for the CHDP Gateway program. The child will still get the preventive exam and will then get temporary Medi-Cal. It gets complicated. There is not a set amount of time they will get temporary Medi-Cal, such as 30 or 60 days – it is to the end of the following month from the day they walk in. If a child walked in today, September 8th the Childs' temporary Medi-Cal would end October 31st. The sooner in the month the child goes is better because the period of coverage is longer. What is temporary Medi-Cal? It is temporary Medi-Cal – full coverage, the child can go to the dentist. They see a lot of cavities in these children and are a big need for follow-up for dental services. During the temporary period, the child can get whatever work they need done up to the cutoff date. The rule applies to anything, such as glasses or to see a specialist. During the same timeframe they will be getting a joint application for Medi-Cal and Healthy Families mailed to their homes. The goal is for them to have the temporary coverage and at the same time apply for Medi-Cal and Healthy Families, hopefully the coverage would be extended. Who does this program not work for? It won't work for adults, upper income, and the undocumented.

If undocumented the child still will qualify for the temporary Medi-Cal, but when the period ends it ends. There is a schedule according to their age how many visits they are allowed. The program is great for those who don't have any insurance. It is different in this county, because statewide it is the only option in the rest of the state. In this county, very fortunate with the new IEHP and First 5. There are only 5 counties in the state that have the same opportunities. Basically, the program is an attempt to try and get kids needing service, but the most important goal is to get them on health insurance. The goal for this county is to try and get all the children in this county on medical insurance. Started July 1st there are 180 CHDP providers in the county, but all the physicians have until December 31st to jump on board. Some providers are still just doing the prevention need exams. Marci mentioned in their office, they have a list of providers who do CHDP. They can share that information, so that the families can be sent to the CHDP gateway. The providers have 6 months to get signed up for the CHDP gateway program. If families do not have health insurance, she brought magnets with their 800 numbers on them. Please use it when you refer families. Marci mentioned they have bilingual operators; they take calls and make appointments for children to get exams. The family is called back and notified of the appointment that has been set-up for them. There is follow-up to make sure the family shows up or will reschedule up to two times only. The main goal for everyone is help children and gets the type of services they need for health insurance. It is working very well so far. Lots of children getting on Medi-Cal and Healthy Families who were not before because of the process. They have had dentist offices that have called them to get signed up for the CHDP. A slip is printed out as receipt for a Medi-Cal number then the children get Any questions? It is a gateway to health insurance for children. Edward Moreno will talk about the other option other than Gateway.

5. Guest Speaker – Stacy Iverson of First 5 San Bernardino and Edward Moreno, IEHP – Healthy Kids Initiative

Stacy Iverson mentioned that First 5 is very excited to have this new program for the 300% poverty level and below can have access to health insurance. At First 5, they know if children are not healthy it is very difficult for them to meet other developmental milestones and be successful in school and obtain healthy literacy levels. It is a critical part of their vision, and excited to have Edward (Ed) here today to talk about the details of the quality program.

Some highlights from Edward Moreno's presentation were:

- Edward (Ed) is the Community Outreach Manager for IEHP.
- He is here to talk about San Bernardino Healthy Kids funded by First 5 San Bernardino and IEHP.
- Ed referred everyone to his or her handout on the power point presentation.
- Healthy Kids covers the medical through IEHP, Dental through Delta Dental and mental health care through Pacific Care.

- The children must be at or below the 300% Poverty Level.
- Children must not be eligible for Healthy Families or Medi-Cal.
- Medi-Cal covers the 0 to 100% poverty level.
- Healthy Families is from 100% to 250% poverty level.
- Healthy Kids covers everyone else who does not qualify for Medi-Cal or Healthy Families.
- Residents from 250% and all the undocumented children that do not qualify for Medi-Cal.
- Ed referred everyone to the poverty level chart and used his family as an example.
- How does the program work, the child must reside in San Bernardino County for the last 90 days. A requirement is to show a rental receipt, utility bill and that might be adequate. For the undocumented population, they do not have those documents, for example they could be renting a room from someone. They pay in cash. They usually can't show proof of income because they do not have a pay stub. They will accept a self-declaration from the parents. For school residency, they will accept a school data form. Ask start getting 3 months worth of rental receipts.
- Children are covered 0 to their 19th birthday. The newborn is covered under the mother for 30 days.
- Healthy Kids benefits are the same as Healthy Families, \$5 office visits, emergency care, and \$5 for prescriptions, and zero dollars for hospitalization, zero for preventive care. Also when the children become members of IEHP, they automatically get free vitamins up to age 2 for the children, a free car seat for the newborn at one of the classes, and every child over the age 5 gets a free bicycle helmet for bicycle and skateboard safety.
- Dental is covered through Delta Dental at a cost of \$5 exams, \$10 x-rays, and \$10 cleanings. The parents can call to get more detail about the dental.
- Vision is different then Healthy Families, it is set-up the same way as Medi-Cal with \$5 eye exams, zero for frames and lenses for 24 months.
- Mental Health is through Pacific Care and there is a co-pay to see a doctor.
- Thanks to First 5 funding of IEHP there are no monthly premiums. As in Healthy Families the monthly premium could be anywhere from \$6 to \$27. All there is, is only a one-time \$20 non-refundable application fee. The Co-payment limit is \$250 per year.
- All applications are done through the IEHP telecenter. Please know that IEHP is the number one enrollment entity in the entire state of California For enrolling children and families in the Healthy Families program. They have a full bilingual telecenter, people can call them. They are Screened for Medi-Cal and Healthy Families by asking the appropriate Questions. The person at the telecenter fills out the entire application for the applicant. It takes around 15 minutes to complete with all the details. The very next morning the application is mailed and all the parent has to do is sign it and return it. The qualification is done for Healthy Families too. Staff at IEHP call the families back 5 days after the

Application to follow-up with any questions. The toll free number is 1-866-294-IEHP (4347). The hours are Monday through Thursday 8 a.m. to 6 p.m. and Friday 8 a.m. to 5 p.m. They will go above and beyond for the families. There are lots of personal questions on the applications. If a family is having a hardship, they will refer the family to a CBO (Community Based Organization). He gave an example of some families they helped in the past with special circumstances. They call their special assistance Project Angel, to take the extra steps. Applications are only done over the telephone. They do close to 100 applications a day at the telecenter for Healthy Families, Healthy Kids, or Medi-Cal.

- The effective date is any day of the month. It generally takes them about 10 days after they receive the application back from the family. They tell the client yes you are approved, or that the application is pending and what the reason is. Or they tell the parent if they are denied and why.
- They can refer the parents to other counties. Riverside County is a little bit different from this county.
- When the application is filled out, a requirement is to pick a doctor right away.
- It is up to the applicant to notify them of any change, they do not check again. The reapplication date is exactly one year later and another \$20 application fee is required.
- For eligibility you can check their web site www.iehp.org or their IBR line 1-800-440-4340.
- At IEHP at the telecenter and they call to apply for Medi-Cal and a packet is sent. At IEHP all options are given when the parent calls.
- Disenrollment occurs when they turn 19 or when false statements made, or when they move out of the county. Disenrollment could be for substantial non-compliance or if they request disenrollment. A doctor could also call and request disenrollment.
- For the very first time in San Bernardino for children who do not qualify for Medi-Cal or Healthy Families can get full scope health care through Healthy Kids.
- They are limited now due to funding around 2500 children a year for the program around a month ago. At this point, they have taken over 550 applications. As of now 200 children have been signed up for the Healthy Kids program.

Any questions? What about grandparents taking care of the siblings and Income wise would they be eligible? If they are told they are guardian, they Go from there. They have lots of guardianship and are with relatives. They Just ask for a letter stating they are a guardian to keep them at a particular Income level. What about if it is not a legal guardianship the child is Residing with. They are having a very hard time for coverage in the gap. Any more questions for Ed?

Thanks to Ed and First 5 for bringing this and Public Health as well. Mary mentioned through the Strategic Planning of First 5 it was identified As one of the biggest needs to access to health care and the availability Of health care for both of these populations. That has come to the table month quickly.

6. Handouts and Round Table Discussion

√Mary Jaquish of Children's Network reported: The funding opportunities available are at the bottom of your packet and there are two that did not make it on the list. Best Buy is in a funding cycle right now and you can meet with the community resource person at the local Best Buy and go to their web site, it is mostly technology. Also, All-State. There is a national and state program. The focus is literacy and family sustainability – job training and those types of things. Lisa is going to put some more funding information on the Children's Network web site www.sbcounty.gov/childnet the office has been busy with the upcoming Children's Network Conference and the Secretary, Tammy is on vacation. Mary is not going over everything in the packet. Brenda will speak about some funding for the United Way. Mary referred to a newspaper article that talks about increasing the United Way funding in the desert. The money they raise stays in the community. That is very good with programs being cut; there is still some fundraising going on. There are some cards in the back on the resource table, Ed Rowe the Family Preservation Coordinator went to a meeting on teen aid. The card lists several numbers teens can call for a variety of services – a pocket guide. It is a Public Health program that makes the teen aid. Some of you use the data book from the Kids Count, Annie Casey Foundation - there are some new ones (Latino and African American children pocket guides). The pocket guides can be ordered through your agency. The pocket guides are very nice and lists many stats. You can download, but it is extensive. That foundation lists lots of stats and shows maps of California for the state. Another item passed out is the Kids Care America for after school programs for the faith-based organizations. If you want more information, she can share with you after the program. The criteria are it must be at a church. Great curriculum and network of support from agency, they actually received a federal grant to provide technical assistance for the faith-based community programs.

√Chico Garza of SB County Schools reported: In attendance for Julian Weaver today.

 $\sqrt{\text{Kim Chaplauske of Hesperia High School reported:}}$ Kim has been wanting to come to one of these meetings for a long time and plans to attend on a regular basis.

 $\sqrt{\text{Debra Guzman of Desert Mountain FICS reported:}}$ The provide counseling for families, etc.

√Kevin Mahany of the SMMC reported: He is the new director for the medical clinic.

 $\sqrt{\text{Bridget Nagy of Westside Park Student Health Center reported:}}$ She is a coordinator at the Westside Park Student Health Center in Adelanto. They are a CHDP provider, so they use the preventive screenings. Due to the closing of the ACRC Adelanto Community Resource Center, they are the only resource on that side of Adelanto that can provide services.

 $\sqrt{\text{Adriana Avila of SMMC reported:}}$ Adriana is one of the LVNs of St. Marys' mobile health care that go out in the community to provide health care for children. They are also a CHDP provider and do well checkups.

 $\sqrt{\text{Virginia Barron of SBCSS} - \text{State Preschool reported:}}$ She is the community services assistant for San Bernardino County Schools, State Preschool. The programs are up and running. She distributed flyers and asked if anyone knows of families need preschoolers, please call them. There is a state preschool number that gives all the listings.

 $\sqrt{\text{Vel O'Brien of Preschool Services reported:}}$ They are up and running this morning as of 8 a.m. and are fully enrolled everywhere. The Crestline facilities are open for full and part day, for the first time. Adelanto site is finally up and running. There has been lots of expansion, with a full day in Apple Valley, Hesperia, and Victorville. They are all great.

√<u>Kerri Tracy of Hesperia USD reported:</u> She is a school social worker for Hesperia Unified. She brought a volunteer and two MSW interns.

 $\sqrt{\text{Valerie Smith of Yucca Loma School reported:}}$ Valerie is the director of the family center at the Yucca Loma school.

 $\sqrt{\text{Cheryl Norton of St. John of God Health Care Services reported:}}$ The Red Ribbon month is October – she has on the resource table a flyer. There will be a breakfast on October 20th at Hometown Buffet. She has tickets available at \$6 a piece. On the back table is a sign up sheet for the parade and other activities for that particular week. Red Ribbon day is actually October 25th in front of Victorville City Hall and the parade on that particular road. They have real red ribbons for sale, give her a call; they are \$3 a piece. The pins are very nice.

 $\sqrt{\text{Cynthia Baker of Oasis Bonding Center reported:}}$ Just a little bit to report. They are up and running. Thanked everyone for the support to be refunded and also as a note they expanded their services. They now provide services to women that are 7 months or more pregnant and women with babies zero to one. If they have toddlers from two to five and no state childcare, they can attend the program as well. They do two ten-day sessions per month and

service single fathers whom have custody of their babies. Also, grandmothers and foster parents who have custody of their children zero to one. They have expanded and a brochure is on the resource table with their number.

 $\sqrt{\text{Annie Munn of Burning Bush Baptist Church reported:}}$ They run an after school-tutoring program and are open to the whole community. It is for students from 5 to 17. All the teachers are retired California teachers or they are teachers who donate their time. They now serve in their third year, thirty-two students that come on every Monday and Wednesday from 3:30 to 5:30 p.m. They also work with the zero to five and with seniors. They have a computer center as well.

√<u>Rita Rutledge of the High Desert Center reported:</u> They provide school based services for alcohol and drug prevention.

 $\sqrt{\text{Marilea Reese of the High Desert Homeless Services reported:}}$ They have a fundraiser coming up probably in October – not sure of the date. It will be the annual bunko mania. Keep the fun event in mind. It helps raise money for the shelters. They are looking for funding now for transitional housing, so please let them know of any ideas. On personal note, she wrote her first grant.

 $\sqrt{\text{Cathy Smith of ACYFS reported:}}$ They are a group home organization in Apple Valley. With the winter months coming up, they are looking for donations of winter clothes, such as sweaters, jackets, sweatshirts, etc. Most of the children come from low-income families and do not have families to rely on and they need donations from the community. If you have anything would like to donate, their telephone number is (760) 247-7930. They will pickup or accept deliveries.

 $\sqrt{\text{Marilena Campfield of San Bernardino County CAH/CHDP reported:}}$ She is the child health and disability prevention liaison for the high desert. She distributed business cards. If anyone has a need to locate a CHDP provider, or has been to a CHDP provider will hear the complaint or compliment. Also, if the head start exam was not completed properly, she is the person to call. She brings on providers from the high desert and audits them. There are some quality providers in the desert, two of which are present. She can give references as well.

√Marci Aguirre of Public Health reported: Two things to announce: September is actually national baby safety month with the focus on water safety this month, so spread the word. September is also head lice prevention month, when the students all come back to school. In October will have National child Lead poisoning prevention week. Part of what they do is they come out and do training, presentations, in-services with families and staff. Kelly is actually doing training now on lead poisoning at a hospital. They have lots of brochures that are free to provide to the families you serve from

SIDs, child abuse, head lice, asthma, drowning prevention, etc. Call the 800 numbers and will fax an order form (1-800-722-3777). They will mail brochures.

 $\sqrt{\text{Francis Mills of the Department of Children's Services reported:}}$ She is present to gain resources.

 $\sqrt{\text{Judy Morris of Moses House Ministries reported:}}$ They just moved and had lots of items. They are now at 15180 Anacopa Road in Victorville. It is one block southwest of Amargoza and Palm Dale. It was the original homeless services building. Going through lots of hoops to be up to code. Wait a week before visiting, till they unpack. The next parenting classes begin in October on Saturday, October 4th. Starting from 9 a.m. to 1 p.m. for 3 weeks rather then in the evening for 7 weeks.

 $\sqrt{\text{Pamela Thompson of Loving Lamb Ministries reported:}}$ They are a nonprofit organization that helps people get out of cults and gangs. They just took in a homeless man that is 70 years that was dropped off at a park from the hospital with his oxygen tank. They took him in and found out he was not suppose to be released and through family got him back into the hospital. A gang member is getting out of jail today and is coming to stay with them and mentor him for a job and society.

 $\sqrt{\text{Zabelle Crosson reported:}}$ She is vice president of the Victor Valley Concert Association. She encouraged everyone to look at today's' local daily press paper, there are two great pictures of the concert from yesterday. She does grant writing as well.

 $\sqrt{\text{Diane Coldero from High Hopes reported:}}$ They are an organization in the mountains. They get First 5 funding and are here today to learn about this side of the mountains.

VLen Sandman from the High Desert Community Foundation reported: He had two items. Previously he described the community foundation as an umbrella where many small organizations can have a 501 c 3 status. If you know of any organizations engaged in what would be powerful work, and not bother applying through the internal revenue services − they can simply establish a fund through the Community Foundation. That would automatically give them a 501 c 3 status it is very helpful for fund raising of any kind. Number 2, they are looking for a full-time executive director. It is a volunteer position, until the person can raise enough money from other foundations to cover the cost.

 $\sqrt{\text{Brenda Keeling of VVCSC reported:}}$ She is director of the Victor Valley Community Services Council. First of all the call for help is wrong. She will notify them. It has been revamped and is now being manned by GAIN

employees. They have been escalating the program within the high desert. Many called and asked needs and provide them – see her if additional needs. She referred everyone to a flyer with the activities listed. The Operation Teddy Bear program they received \$200 worth of donation of Barbie Dolls, teddy bears, and lots of things. They will go to disadvantaged children and in conjunction with the one can do program, (focus on personal hygiene items). Many people who leave a domestic relation do not grab a comb or toothbrush when leaving a very serious situation and the kids leave their cuddly item. The Council has repainted their office, come and see them looking good. The reach for the stars program – they have a grant as an opportunity for students to earn money. Also they get recognition with the California Public Utilities Commission – there are only 14 in the state. Anyone can call the 1-800 number star to find out if you are eligible for some money. For children they can win some money for their creativity. At the Kids Fest coming up have actual demonstration. The PUC very anxious to see the artwork and may choose the top artwork for their commercial. Support their volunteer program.

√Vici Nagel of High Desert Community Coalitions reported: The Victorville Library is trying refurbishing the library and applying for grant – they have to raise \$500,000 to match that grant. They are doing a variety of things such as raffling a one of a kind custom painted Harley Davidson, she has 3 tickets left. She mentioned a variety of flyers left on the resource table about the networking, and coalition meetings. Four cities in the desert are going to have a joint meeting relevant to get the communities' input towards developing a plan for their CDBG funding. They are inviting all nonprofits to attend the meeting on September 30th. HD Community Coalitions does a variety of workshops periodically; there is an overview of what is upcoming. Another thing they are developing is a partnership with the Resource Center in Riverside that serves both counties. The next one relates to Funding – Learning how to use the Foundation Centers' database (search program). There will be clinic opportunities after it and they do a search for you. Funders Forum flyer – take to a fundraiser in your organization a full day on guidelines to apply, etc. Good opportunity it is only \$10.

 $\sqrt{\text{Brenda Keeling mentioned:}}$ Through the Volunteer Center at the Council they are getting calls for donated items such as furniture. One of the leading attorneys did a renovation and they have various items to donate and two weeks to remove them.

Mary Jaquish sent out e-mail to everyone on the list about Surplus Property being available through the Nair Organization – if you didn't get e-mail it is in your packet. Children's Fund uses all the time and they can tell you about it.

 $\sqrt{\text{Stacy Iverson of First 5 San Bernardino reported:}}$ Please take the brochures and posters on IEHP and let her know if you need more. Want to get the word

out about the program. If you have clients or know people potentially eligible, let them know about. The resources are somewhat limited, get clients in quickly. The Strategic Planning Coordinator and Research Consultant from Loma Linda will be presenting the findings from the countywide needs assessment that was conducted at the Children's Network conference next week. Stacy encouraged all to attend. They will share the materials and information; it will be very helpful when applying for other funding and program development in general.

Mary Jaquish reported if you attended last years' community police summit it is again this year, October 11th and is free. It is an entire Saturday workshop with 10 workshops, breakfast and lunch will be served. It is really good time to network. There will be very good workshops.

Meeting adjourned.

8. Next Meeting Date:

October 20th at 9 a.m.

Respectfully Submitted,

Tammy Williams, Recording Secretary Children's Network

/tgw